

## Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

[www.surreycc.gov.uk/busoperators](http://www.surreycc.gov.uk/busoperators)

## Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit

[www.surrey.gov.uk/stopcoldcallers](http://www.surrey.gov.uk/stopcoldcallers)

## Who is doing this work?

The council's contractor Kier will be carrying out these works on our behalf.

## Contact us



[www.surreycc.gov.uk/highways](http://www.surreycc.gov.uk/highways)



0300 200 1003 (Monday to Friday 9am to 5pm)





Contact Centre, County Hall, Penrhyn Road,  
Kingston upon Thames, Surrey KT1 2DN

## Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using reference number WCT – ChurchRoad

**We apologise for any delays this work causes and thank you for your cooperation and patience.**



**IMPROVING  
SAFETY  
ON SURREY'S ROADS**

**Advance warning**  
Drainage Investigation Works:  
**Church Road / Lower Road, Bookham**  
**Monday 7 January 2019**  
**For 7 Weeks**



**Start date:**  
**Monday 7 January 2019**

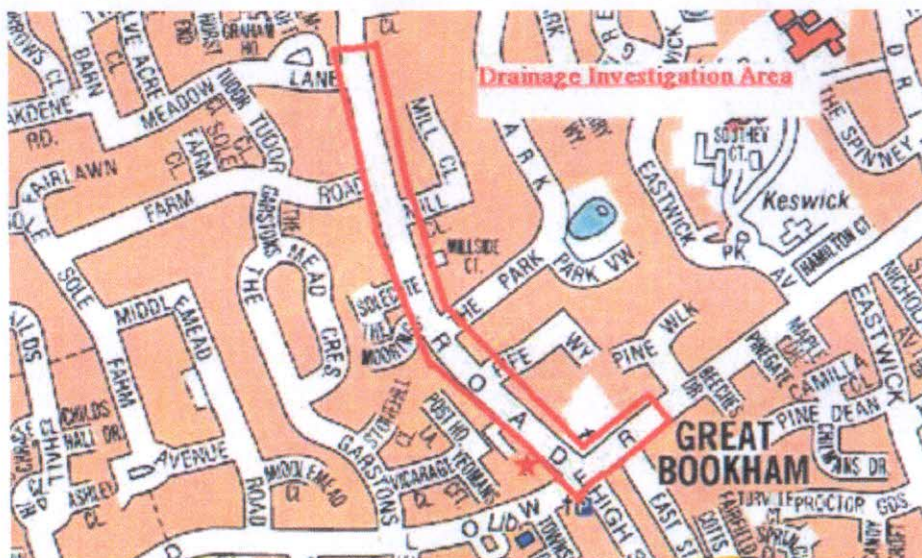
**Duration:**  
**For approx. 7 Weeks**

**Working Hours:**  
**9:30am to 3:30pm**  
**Monday to Friday only**

Please look out for advance warning signs on site for any date changes or check [www.roadworks.org](http://www.roadworks.org) and @MoleValleyLC on Twitter.

## What we are doing

- We are carrying out drainage surveys using CCTV equipment at Church Road and Lower Road, Bookham.
- The works on Church Road are expected to take four weeks to complete. Once these works are complete we will begin working on Lower Road, Bookham for approximately three weeks.



**Extent of works:** ←→

## Information for residents and businesses

Church Road and Lower Road, Bookham will remain open with temporary traffic lights in place for approximately seven weeks whilst we carry out our drainage investigation works.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

The red line on the map opposite indicates the area we will be working.

### Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs.

### Parking

**The parking bays along Church Road will be suspended for the duration of our works.**

Please keep the road free from parked cars. Please park elsewhere on the days we're working or your vehicle may be towed away.

### Bus Stop

The bus stop on Lower Road opposite number 193 will also be suspended for a duration of approximately 2/3 days. Advance notice will be displayed at the bus stop prior to suspension.

### Noise

There will be some noise but we will try to keep this to a minimum.

If one of our signs has been left behind, please help us by reporting it - [www.RemoveThisSign.com](http://www.RemoveThisSign.com)